



# TWINT

SIMPLY TWINT IT

The Saanen Bank TWINT app turns your smartphone into a digital wallet.

# YOUR MOBILE PAYMENT SOLUTION

With Saanen Bank TWINT, you can quickly and easily share or request money between your friends and family. Furthermore, TWINT is available to you as a secure means of payment at the checkout or online.

## Requirements

Saanen Bank TWINT can only be used by natural persons.

You also need:

- An active e-banking contract
- A smartphone with a Swiss mobile phone number
- At least one authorised account (private account, e-private account, Youth Account Free 25, shareholder account)

## No e-banking contract yet?

If you do not yet have an e-banking contract with Saanen Bank, please contact your customer advisor or visit one of our branches.

## Installing the app

Installing Saanen Bank TWINT is quick and easy.

1. Download the app from the App Store or Google Play Store.



2. Open the app and start the enrolment process.

3. Pay particular attention to the correct answer to the first question.

Select «Yes» (A) if you are registering in the Saanen Bank TWINT app for the first time. Also select this option if you have already used the prepaid TWINT app or TWINT from another bank.

Select «No» (B) only if you have already used the Saanen Bank TWINT app and have uninstalled the app in the meantime or set it up on a new smartphone (reboarding).

Step 1/8

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### Is this your first time using this TWINT app?

Select "YES" if you want to install and register the Saanen Bank TWINT app for the first time. Important: Even if you are already using another TWINT app (e.g. TWINT prepaid app), you must register yourself for this app again.

Select "NO" if you are already registered in this app and are changing devices, for example.

YES, I am not yet registered.

NO, I already use this app.

Continue

4. Follow the next steps and complete the enrolment process.

5. From this point on, Saanen Bank TWINT will be available to you with minor restrictions. You will receive a QR code by post in a few days. Scan the code with the payment function of the TWINT app to complete the registration process and make use of all the functions.

## SECURITY TIPS

- Keep your PIN secret and always enter it concealed.
- Secure your smartphone with a screen lock to prevent unauthorised people from gaining access to your data.
- Update your device and all apps regularly to close security gaps in the operating system.
- Only install apps from official stores (Apple and Google Play Store)
- Install virus protection and a firewall.
- Only activate Internet connections or Bluetooth connections if you need them.
- Only activate connection requests if you know who you are communicating with.
- Only use encrypted Wi-Fi networks for data transfers.
- Be vigilant when opening messages from unknown senders.